



SURVEY: WEB SITE SENIORS ON-LINE CANADA

NOTE: Please complete this questionnaire AND send it to Pierre Drouin via fax (613-837-4457) or via email (drouinpj@hotmail.com). Thank you

1. I know that the federal government has set up a special web site for seniors called Seniors On-line Canada:
 - a) yes
 - b) no

2. I have gained access to the website Seniors On-line Canada:
 - a) yes, go to questions 3, 4 and 5,
 - b) no, go to questions 6 and 7.

ANSWER THE FOLLOWING QUESTIONS ONLY IF YOU HAVE ANSWERED YES TO QUESTION 2.

3. If you have gone on the Seniors On-line Canada web once and will not go back, please indicate why not (**you may select more than one answer**):
 - a) too complicated to navigate through the site
 - b) the information can more easily be found elsewhere
 - c) the information is not up to date or relevant
 - d) the information is of little help if one has a specific problem or is looking for specific information
 - e) OTHER (please specify):

4. I use the Seniors On-line Canada web site
 - a) almost on a daily basis
 - b) at least once a week
 - c) once a month
 - d) less than once a month.

5. On a scale of 1 (lowest) to 10 (highest), how would you rate the Seniors On-line Canada web site: _____

ANSWER THE FOLLOWING QUESTIONS (6 & 7) ONLY IF YOU HAVE ANSWERED NO TO QUESTION 2.

6. I do not access the Seniors On-line Canada web site because (**you may select more than one answer**)
 - a) I can find all the information I need somewhere
 - b) I prefer deal face-to-face when I need help or have a question/problem
 - c) I do not have access to the internet
 - d) I do not have a computer at home
 - e) I do not access to a computer in my community
 - f) I do not know how to operate a computer or how to access the internet.

7. If you have circle f) above, would you be interested in taking an introductory course on computers and the internet in your community:
 - a) yes but only if there is no charge
 - b) yes even if there is a minimal charge
 - c) no